



These rules apply to all people within the Establishment's site. By entering the Establishment, even temporarily, you are deemed to have agreed to the terms of and will comply with these rules.

1 - TERMS OF ENTRY

You must be authorised by the Manager or his/her Representative in order to enter, set up and stay at the Establishment. The Manager and Representative have a duty to ensure the Establishment is well-run and orderly, and ensure these rules are enforced. By staying at or by entering the Establishment, you are deemed to have agreed to the terms of and will comply with these rules. Campsite rules, campsite etiquette and the evacuation plan are displayed at reception and are available to Customers on request. During the Establishment's winter closure period, anyone wanting to enter must contact the Manager.

2 - POLICE FORMALITIES

Anyone wanting to stay one night or more in an Establishment must first present their ID to the Manager or Representative.

3 - INSURANCE

During their stay, Customers are covered by the Establishment's civil liability insurance for any physical injury or material damage for which they are found to be liable with regard to other residents. Customers are responsible for taking out an insurance policy for their vehicle, accommodation and equipment, to provide cover in terms of civil liability, damage, theft, etc.

4 - SETTING UP

Customers must set up according to the instructions given by the Manager and must comply with safety and environmental standards. Customers must comply with the set-up standards stated in the campsite contract. Adding equipment and structures on the site is prohibited without the prior written agreement of the Establishment.

Each site must be constantly maintained in a spotless condition. Customers are responsible for disposing of waste.

The sites are exclusively intended for leisure purposes. They cannot be used for any industrial, commercial, artisanal or professional purposes.

5 - RECEPTION OFFICE

Reception is open every day in July and August. Open times are displayed at the entrance. Reception is not open every day during other periods. At reception, Customers can find all the information they need about the Establishment's services, grocery options, the Establishment's facilities and equipment, the wealth of nearby tourist attractions and various useful contact details.

A complaints register is available to Customers. Complaints are only processed if they are signed and dated, giving as much information as possible and relating to relatively recent events.

6 - NOISE

The Establishment's Customers are asked to avoid any noise or discussions that may disturb their neighbours. Noise-producing devices must therefore be adjusted accordingly. Closing car doors and boots must be done as discreetly as possible. However, during peak season and according to Establishment maintenance needs, some noise disturbances may be unavoidable.

There must be complete silence from 11pm to 7am (midnight to

7am in leisure zones).

Dogs and other pets must never be allowed to roam free.

7 - VISITORS

After being authorised by the Manager or Representative, Visitors may be granted access to the Establishment under the responsibility of the Customers hosting them.

Customers may welcome one or more Visitors at reception. If the Visitors are permitted to enter the Establishment, the hosting Customer must pay the visitor fee which gives Visitors the right to use the Establishment's services and/or facilities. This visitor fee is displayed at the entrance and reception.

The hosting Customers are responsible for ensuring the Visitors read this document, the safety instructions and the evacuation plan displayed at the Establishment's entrance and at reception.

Day Visitors are only allowed to enter the swimming pool when a life guard is present. They must wear a visitor wristband. Visitors' cars are not permitted within the Establishment and must be parked in the car park at the entrance.

8 - VEHICLE MOVEMENT & PARKING

Vehicle access to the Establishment is exclusively reserved for Customers and Authorised Occupants issued with a pass. Visitors' vehicles must be parked outside the Establishment, unless the Establishment authorises entry. The number of parking spaces at each site is limited to the capacity stated on the Customer's campsite contract. On car park access roads, vehicles must keep within the speed limit of 10 km/h (including motorbikes and scooters). Only vehicles belonging to staying Customers may enter the Establishment. Fees will be charged for parking vehicles in excess of the allocation stated in the campsite contract. The rules of common sense and the road code apply to the entire Establishment site.

Trailers and boats can only enter the Establishment with the Manager's authorisation. Parking trailers and boats may incur additional fees.

9 - MAINTENANCE/RESPECTING FACILITIES

Everyone must refrain from any action that may harm the cleanliness, hygiene or appearance of the grounds, facilities and toilet blocks. Throwing wastewater on the ground or into the gutters is prohibited.

Household waste must be placed in a bag and disposed of using the bins provided.

It is strictly prohibited to do laundry anywhere except in the facilities provided for this purpose. Laundry must be hung on the rented site. It may be hung near accommodation buildings but must be discreet. The Establishment has discretionary powers and can ask Customers to remove the aforementioned laundry. The toilet block cleaning chart is displayed. If you notice an issue with the facilities, please notify reception. The Manager has the power to close some toilet blocks. Toilet blocks are, of course, reserved for seasonal Customers.

10 – ESTABLISHMENT OPERATION & SECURITY

The Establishment accepts no liability in the event of theft, fire, storms, etc. or in the event of incidents that fall within a Customer's scope of civil liability. Customers are responsible for taking out the appropriate insurance policies.

Open fires are prohibited. Do not throw cigarette butts or paper on the ground. In the event of a fire, you must immediately alert reception or the caretaker. Coal-fired barbecues are prohibited within the Establishment, except at the communal facilities provided for this purpose.

Customers remain responsible for their own facilities and must notify reception if they see any suspicious people. Only those people who have made themselves known to the Establishment may enter the site. Customers receive an access pass to open the security barriers.

Playgrounds and sports grounds are closed from 10pm to 10am. Nobody may access them during those times, unless the Manager authorises an exemption.

Glass, packaging and paper recycling bins are located within the Establishment. Help us look after the environment by sorting your rubbish and placing it in the recycling bins.

In the event of an accident, reception has a first aid kit.

11 – PETS

Only small pets that present no danger to and will not disturb the peace of the Establishment's Customers are allowed, with the Establishment's prior consent. They are the responsibility of their owners. All animals must always be on a leash and cannot be left alone at a site, in rental accommodation or in a vehicle. They are not permitted beside swimming pools, in grocery stores or in buildings. Customers must provide up-to-date insurance and vaccination certificates and the animal must have an ID tattoo.

Pets' behaviour must not disturb the peace, threaten the safety or affect the cleanliness of the Establishment. Their excrement must be picked up by the owner. The Manager reserves the right to evict any animal that displays antisocial behaviour. Pets must be in good health and up to date with their mandatory vaccinations (please provide the vaccination book to reception upon arrival). Customers are fully responsible for their pets. Category 1 & 2 animals are strictly prohibited (Art. L211-12 of the French Rural Code).

Customers who breach these rules will be evicted from the site without prior notice.

12 – WATER PARK & LEISURE FACILITIES

Open dates: See the information displayed at reception and the pool entrance.

Access to the pool is free and exclusively reserved for Establishment Customers. You must wear the wristband or other distinctive mark. Animals are prohibited. The Establishment accepts no liability in the event of an accident. Hygiene: Each Customer entering the pool must first take a shower and walk through the foot bath. It is strictly prohibited to enter with footwear and to eat, drink or smoke on the poolside. People with suspicious skin lesions, who do not hold a non-contagious certificate, are prohibited from entering the area reserved for swimmers. Only toilet-trained children may swim in a swimsuit; other children must wear a special swim nappy. Swimming trunks and shorts are prohibited.

It is prohibited to run, dive or play on the poolside.

All Establishment Customers must comply with the swimming pool rules from the time they enter.

The pool does not necessarily have a life guard. Use of the pool is at the swimmer's own risk. Minors must be accompanied by their parents, who are solely responsible for supervising their children. At certain times of the year, an Establishment employee may actively enforce these rules. In the event of non-compliance, the

Establishment may choose to permanently or temporarily expel the offender.

13 – GAMES

No violent or nuisance games will be tolerated near facilities. A playground is available for children, under the responsibility of their parents. For safety reasons, leather footballs are prohibited.

14 – MINORS

Minors not accompanied by their parents will only be allowed entry to the Establishment with the written permission of their parents. They remain under the responsibility and supervision of their parents in all areas of the campsite, particularly in the toilet blocks (where playing is prohibited) and in the water park area.

15 – DISPLAYED INFORMATION

These rules are displayed at the Establishment's entrance and in reception. They can be provided to Customers on request. By signing the campsite contract, Customers agree to the terms of and will comply with these rules.

16 – IMAGE RIGHTS

The Establishment takes photos and videos for promotional purposes. Their distribution is expressly authorised, both for adults and minors. Customers may state their objection upon arrival.

17 – CAMPSITE RULE OFFENCES

If a person at the Establishment disrupts the stay of other Customers or breaches these rules, the Establishment may give formal notice, verbally or in writing, to that person to cease the disruption. In the event of a serious or repeated offence, the Establishment may terminate the contract without compensation and expel the Customer. In the event of a criminal offence, the Establishment may call upon the police.

18 – JURISDICTION

In the event of an issue resulting from the interpretation, validity or performance of these rules or the campsite contract, and when no amicable solution can be found, the French courts hold sole jurisdiction.

19 – ESTABLISHMENT UNDER VIDEO SURVEILLANCE

The establishment is placed under video surveillance for the safety of people and property. The images are kept for one month and can be viewed, in the event of an incident, by the staff in charge of security and by the forces of law and order. To exercise your right of access to the images that concern you, or for any information on this system, you can contact our Video Surveillance Manager by writing to videosurveillance@seagreen.fr or by calling +33 (0)5 64 10 20 20.